■ General Tax Administration Program

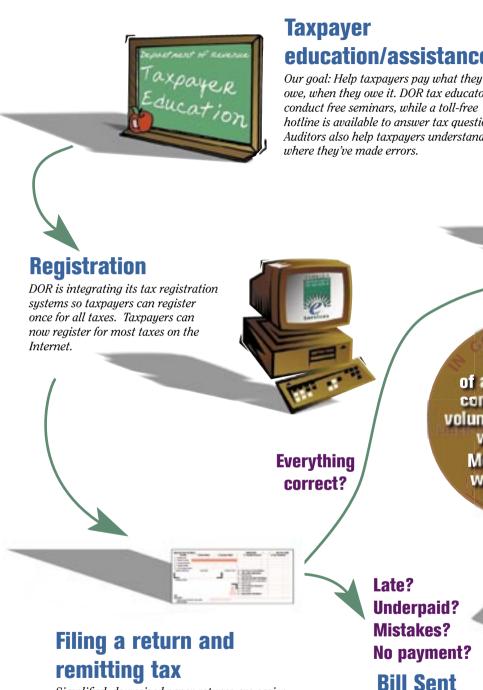
GTA

he Department of Revenue's General Tax Administration Program (GTA) administers 36 taxes and fees. GTA collects more than \$27 billion per year for schools, health care, prisons, transportation, environmental protection, and other programs. GTA also collects more than \$2 billion per year for other state agencies.

Most tax revenue comes to the state through businesses, especially large businesses, rather than directly from citizens. For example, the state's 100 largest sales tax accounts generate over 26 percent of all sales tax collected, averaging nearly \$4 million per account per month.

Today's demands for greater processing efficiency have led GTA to create a comprehensive suite of options available to taxpayers for doing business with DOR electronically. For example, GTA dramatically expanded ways for taxpayers to file tax returns and pay tax electronically in FY 2001-2002. Internet filing is safe, convenient, and low in cost. If a taxpayer prefers not to file via the Internet, DOR-certified private providers offer alternative filing options that offer additional features.

It is our job to make tax compliance as simple as possible for our business partners so they can be as effective as possible.



Simplified, downsized paper returns are easier to fill out. Many businesses also are allowed to file tax returns less often, making tax filing less burdensome. DOR is making additional electronic payment options available including e-checking and credit card.

education/assistance

owe, when they owe it. DOR tax educators conduct free seminars, while a toll-free hotline is available to answer tax questions. Auditors also help taxpayers understand

Distribution of Funds Automated accounting systems allow

DOR to distribute revenue quickly to other state agencies, cities, counties and school districts that are entitled to the money. When possible, DOR uses electronic fund transfer to speed the money on its way.

of all tax revenue comes in through voluntary compliance with tax law. Most taxpayers want to do the

> Routinely, DOR audits taxpayers to ensure that they are complying with tax law. One important goal of tax audits is to ensure that taxpayers understand tax law so they can avoid future tax, penalty, and interest payments.

No payment?

Tax returns that are delinquent, late, or contain errors are referred for follow-up. Frequently a simple phone call can fix a problem quickly, before penalty and interest costs pile up.

right thing.

Criminals who attempt to evade tax law are caught, tried in the courts, and punished if convicted.



For more information:

Department of Revenue General Tax Administration Program www.mvflorida.com/dor

Taxpayer Hotline:

For Your Information

In FY 2002-2003. Florida collected over \$17 billion (all taxes) entirely through paperless systems. Both

tax returns and tax payments

1.24 million tax returns were

arrive at DOR electronically and

are processed by computer. Over

filed computer-to-computer in FY

percent from the previous year.

Paper tax returns are sorted by tax type and sent to a sophisticated

automatic imaging system. Digital

images of tax returns are available

to any DOR staffer anywhere in the

allowing DOR to answer taxpavers'

questions and follow up on filing

problems. In FY 2002-2003, DOR

■ DOR continues to benefit from

a partnership program with the

private auditors. The Certified

to hire, at their own expense,

CPAs trained and approved by

DOR to conduct sales and use tax

audits. During the 2003 legislative

the program was removed to make

session, the sunset provision of

the certified audit program an

taxpayers. We regard this as a

ongoing opportunity for Florida

triple win: Taxpayers benefit from

reduced penalty and interest, CPAs

earn new business, and the State

receives additional audit coverage

with minimal public expense.

Audit Program allows taxpavers

Florida Institute of CPAs to certify

returns.

digitized more than 7.4 million tax

state or nation within 24 hours,

2002-2003, an increase of about 25

1-800-352-3671 1-850-488-6800

Unemployment Tax: TDD calls:

1-800-482-8293 1-800-367-8331

